Wildland Reception Site (Exercise of Choice) After Action Report April 18th

2023

Gil Damiani Report Completed: 4-19-2023 Facilitated by Arizona Health Care Association

CONTENTS

Contents	2
EXPLANATION OF TERMS	3
NTRODUCTION	4
AFTER ACTION REPORT OVERVIEW	4
AREAS OF IMPROVEMENT	6
CONCLUSION AND NEXT STEPS	F

EXPLANATION OF TERMS

Examples:

AAR After Action Report
BC Behavioral Care
BH Behavioral Health

CMS Centers for Medicaid/Medicare

CHVA Community Hazard Vulnerability Assessment

CoOP Continuity of Operations Plan
EPP Emergency Preparedness Program

EOP Emergency Operations Plan

FSX Full Scale Exercise

FW Fire Watch

HPP Hospital Preparedness Program
HSAG Health Services Advisory Group

HSEEP Homeland Security Exercise Evaluation Program
HSPD 8 Homeland Security Presidential Directive #8

HVA Hazard Vulnerability Assessment IPP Integrated Preparedness Plan

ID Infectious Disease
IC Incident Command(er)
ICS Incident Command System

IP Improvement Plan

LIPS Life Safety, Incident Stabilization, Property Preservation, Societal Threat

MHOAC Medical Health Operational Area Coordinator
NHICS Nursing Home Incident Command System
NIMS National Incident Management System
OEM Office of Emergency Management

PD-5 Presidential Directive #5
PIO Public Information Officer

SIP Shelter in Place TTX Tabletop Exercise

INTRODUCTION

This was a Tabletop Exercise for the AzCHER Southern Region members interested in participating in a TTX. Attendees were from facilities throughout the Southern Region including 15 organizations represented. Administration, dietary, nursing, maintenance, medical records, social work, 13 in all (see attached roster). A PPT was presented briefly covering components of the Nursing Home Incident Command System (NHICS) and the roles/responsibilities of each position. Assessing the situation, establishing objectives, and considering what an operational period is. The scenario was presented in 3 modules. Module 1 began with the US experiencing an unprecedented 'Tripledemic' Covid-19, RSV, & Flu, participants were also provided information that northern and southern Az were experiencing unprecedented wild fires. Attendees were given time to contemplate a plan of action with the information provided up to this point, asking participants to consider the steps on if, who ,when they might consider accepting affected residents from other facilities. Module 2 introduced the fact that 100+residents in northern Az were being evacuated to the Phoenix area and ADHS was asking for assistance from the LTC community to take in displaced residents. Discussion followed, regarding steps to be taken to help. Module 3, 5 ambulances with pts arrive at YOUR facility unplanned/requested. The group was asked what steps they would take to address this situation.

AFTER ACTION REPORT OVERVIEW

This report is a compilation of information from participants working in long term care facilities across the Phoenix metro area. The presentation was intended to provide a semi complex incident for attendees to share policies and procedures related to dealing with behavioral residents, extended infectious disease and an influx of residents from evacuating facilities. Several attendees were new to the TTX process and dealing with emergent issues. All participants offered valuable insight as to how to deal with issues presented and how they might fit in.

The recommendations in this AAR should be viewed with considerable attention to creating and maintaining a culture of safety and collaboration while providing the care to residents and staff during emergencies. Each person should review the recommendations and determine the most appropriate action and time needed for implementation.

The issues outlined in this AAR will be addressed in the Improvement Plan and will list corrective actions to complete. The Improvement Plan will serve as a summary of the AAR and as a guide for corrective action over the course of the following year's training program for staff.

Exercise Overview:

Facilities planning process relating to accepting residents from evacuated facilities in other parts of the state

Duration: 4 hours
Focus (Check appropriate area(s) below):
□ Prevention
Response
Recovery
X Other (Planning)
Activity or Scenario (Check appropriate area(s) below):
☐ Fire
Flooding
☐ Severe Weather
☐ Hazardous Material Release
☐ Bomb Threat
☐ Medical Emergency
□ Power Outage
Evacuation
□ Lockdown
□ Special Event
Exercise/Drill
X Other (Discussion Based Exercise)
Location:

Tucson of Saguaro Valley 6651 E Carondelet, Tucson, Az 85710

Participating Organizations: Archie Hendricks 1, Devon Gables 2, Arroyo Gardens 4, The Center at Tucson 1, Splendido at Rancho Vistoso 1, Brookedale at Santa Catalina 1, Foothills rehab Center 2, Haven Health 6

18 individuals (see roster)

STRENGTHS

List strengths

After the session the group identified 3 areas, they felt were positives for the exercise

Include here the areas you felt went well or were addressed properly. Example: Staff members understood the issues dealing with facilities in distress, seeking to keep their residents safe and willing to accept displaced residents.

AREAS OF IMPROVEMENT

List Areas of improvement

Include here what your facility needs to improve on.

Example: Due to staff turnover, few members are familiar with NHICS.

RECOMMENDATIONS

Include here the action/steps your facility will take to address the areas of improvement.

Example: Provide NHICS training to staff likely to be involved in helping to manage an incident.

CONCLUSION AND NEXT STEPS

The exercise went well, the group, was engaged and very open to suggestions. The information presented was new to some attendees. Participants were very familiar with the unique characteristics of residents in the Behavioral Unit and how they may react during emergencies.