



Wildland Reception Site  
(Exercise of Choice)  
After Action Report

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Gil Damiani  
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Facilitated by  
Arizona Health Care  
Association

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## EXPLANATION OF TERMS

### *Examples:*

AAR	After Action Report
BC	Behavioral Care
BH	Behavioral Health
CMS	Centers for Medicaid/Medicare
CHVA	Community Hazard Vulnerability Assessment
CoOP	Continuity of Operations Plan
EPP	Emergency Preparedness Program
EOP	Emergency Operations Plan
FSX	Full Scale Exercise
FW	Fire Watch
HPP	Hospital Preparedness Program
HSAG	Health Services Advisory Group
HSEEP	Homeland Security Exercise Evaluation Program
HSPD 8	Homeland Security Presidential Directive #8
HVA	Hazard Vulnerability Assessment
IPP	Integrated Preparedness Plan
ID	Infectious Disease
IC	Incident Command(er)
ICS	Incident Command System
IP	Improvement Plan
MHOAC	Medical Health Operational Area Coordinator
NHICS	Nursing Home Incident Command System
NIMS	National Incident Management System
OEM	Office of Emergency Management
PD-5	Presidential Directive #5
PIO	Public Information Officer
SIP	Shelter in Place
TTX	Tabletop Exercise

## INTRODUCTION

*This was a Tabletop Exercise for the AzCHER Central Region members interested in participating in a TTX. Attendees were from facilities throughout the Central Region including 15 organizations represented. Administration, dietary, nursing, maintenance, medical records, social work, 13 in all (see attached roster). A PPT was presented briefly covering components of the Nursing Home Incident Command System (NHICS) and the roles/responsibilities of each position. Assessing the situation, establishing objectives, and considering what an operational period is. The scenario was presented in 3 modules. Module 1 began with the US experiencing an unprecedented 'Tripleemic' Covid-19, RSV, & Flu, participants were also provided information that northern and southern Az were experiencing unprecedented wild fires. Attendees were given time to contemplate a plan of action with the information provided up to this point, asking participants to consider the steps on if, who, when they might consider accepting affected residents from other facilities. Module 2 introduced the fact that 100+ residents in northern Az were being evacuated to the Phoenix area and ADHS was asking for assistance from the LTC community to take in displaced residents. Discussion followed, regarding steps to be taken to help. Module 3, 5 ambulances with pts arrive at YOUR facility unplanned/requested. The group was asked what steps they would take to address this situation.*

## AFTER ACTION REPORT OVERVIEW

This report is a compilation of information from participants working in long term care facilities across the Phoenix metro area. The presentation was intended to provide a semi complex incident for attendees to share policies and procedures related to dealing with behavioral residents, extended infectious disease and an influx of residents from evacuating facilities. Several attendees were new to the TTX process and dealing with emergent issues. All participants offered valuable insight as to how to deal with issues presented and how they might fit in.

The recommendations in this AAR should be viewed with considerable attention to creating and maintaining a culture of safety and collaboration while providing the care to residents and staff during emergencies. Each person should review the recommendations and determine the most appropriate action and time needed for implementation.

The issues outlined in this AAR will be addressed in the Improvement Plan and will list corrective actions to complete. The Improvement Plan will serve as a summary of the AAR and as a guide for corrective action over the course of the following year's training program for staff.

**Exercise Overview:**

*Facilities planning process relating to accepting residents from evacuated facilities in other parts of the state*

**Duration:** 4 hours

**Focus** (Check appropriate area(s) below):

- Prevention
  - Response
  - Recovery
- X Other (Planning)

**Activity or Scenario** (Check appropriate area(s) below):

- Fire
  - Flooding
- Severe Weather
- Hazardous Material Release
- Bomb Threat
- Medical Emergency
- Power Outage
  - Evacuation
- Lockdown
- Special Event
  - Exercise/Drill
- X Other (Discussion Based Exercise)

**Location:**

Arizona Health Care Association 3003 N. Central Ave Phoenix Az

**Participating Organizations:**

25 individuals (see roster)

## STRENGTHS

*List strengths*

After the session the group identified 3 areas, they felt were positives for the exercise

Include here the areas you felt went well or were addressed properly.

Example: Staff members understood the issues dealing with facilities in distress, seeking to keep their residents safe and willing to accept displaced residents.

## AREAS OF IMPROVEMENT

*List Areas of improvement*

Include here what your facility needs to improve on.

Example: Due to staff turnover, few members are familiar with NHICS.

## RECOMMENDATIONS

Include here the action/steps your facility will take to address the areas of improvement.

Example: Provide NHICS training to staff likely to be involved in helping to manage an incident.

## CONCLUSION AND NEXT STEPS

*The exercise went well, the group, was engaged and very open to suggestions. The information presented was new to some attendees. Participants were very familiar with the unique characteristics of residents in the Behavioral Unit and how they may react during emergencies.*